

**Casa Colina Hospital and Centers for Healthcare
Financial Assistance Policy Plain Language Summary**

Who is eligible?

A patient may be eligible for discounted care if family income is at or below 350% of the Federal Poverty Level. Charity care is available if family income is at or below 200% of the Federal Poverty Level. If family income is between 201% and 350% of the Federal Poverty Level, then a portion of the bill may be forgiven.

What does the Financial Assistance Policy cover?

The Financial Assistance Policy covers medically necessary healthcare services provided at Casa Colina Hospital and Centers for Healthcare. Physician services are excluded from Casa Colina Hospital and Centers for Healthcare's Financial Assistance Policy.

How to apply:

To obtain our Financial Assistance Policy and Financial Assistance Application online, please visit www.casacolina.org/financialassistance. Paper copies are also available in the Admitting and Registration Departments throughout the facility located at 255 E. Bonita Ave., Pomona, CA 91767. If you would like a copy sent to you via U.S. mail, please call 909/596-7733, ext. 5558. The application is available in English and Spanish.

Once the application is complete, please mail to P.O. Box 6001, Pomona, CA 91769-6001 or fax to 909/450-0141 with all applicable documentation listed below.

- ❖ Completed and signed Financial Assistance Application
- ❖ Award letters for Social Security, Supplemental Security Income (SSI), Disability, Unemployment, General Relief, Alimony, etc.
- ❖ Family income from all sources (including tax returns)
- ❖ Pay stubs (most recent available)
- ❖ Employment status, both current and future; or, if self-employed, current year-to-date profit and loss statement to determine current income
- ❖ Family size
- ❖ Last two months' bank, brokerage, and investment statements
- ❖ Copies of last calendar year's 1099 for interest income, dividends, capital gains, etc.
- ❖ Other appropriate financial data if tax returns or pay stubs are not available. Certain patient's assets - such as retirement plans, homes, and automobiles owned by the patient - are excluded.
- ❖ Rent verification
- ❖ Property/mortgage verification

Failure to provide required documentation may delay the application process or cause your application to be denied. Complete application and documentation are necessary to determine eligibility. If you have questions or need assistance completing the application, please call 909/596-7733, ext. 5558.